

Kambar Industries is a full service custom decorator. This catalog represents only a sampling of the products which can be imprinted. If you need it and don't see it—CALL US—we can probably get it.

The products and designs in this catalog are used for illustration purposes only. Not all the imprints shown were designed by or are the property of this company and may not be available to any purchaser without permission.

Artwork on some products shown in this catalog will be altered in appearance due to the taper, shape or radius of the item.

Capacities, sizes and specifications are approximate. Adjustments may have to be made according to the imprint.

Imprints requiring a decal incur additional charges.

Because of the nature of ceramics and glassware we cannot guarantee consistency. No two items are identical. Variations in materials, glaze and pigment are considered acceptable.

PMS color references are not available for the products depicted in this catalog. Exact shades of product colors cannot be guaranteed.

Precious metal imprints are available on most products for an additional charge.

All products are imprinted by screen process or ceramic decal and are intended to be permanent. Most products are dishwasher and microwave safe (except for precious metals). Upon request, microwave-safe metallic imprints are available at regular metallic upcharge.

Different colors of the same product may be priced differently.

Some products have a "seam" or other impediments to wraparound designs or heavy coverage. We reserve the right to determine what is acceptable for size and coverage.

With multiple color designs a variation of 3/32" between colors may occur and is considered acceptable. If tighter registration is required it can be achieved by the use of a decal, which will incur additional charges and a longer turnaround time.

ARTWORK GUIDELINES

Kambar Industries maintains an extensive catalog of stock designs. Our art department is also available to create custom art. Custom designed artwork may incur additional charges.

For customers who would like to provide artwork on disk or by e-mail, we can accept the following files:

.eps (EPS)
.tif (TIFF)
.jpg (JPEG)
Illustrator (saved as .eps)
Photoshop
Freehand (saved as .eps)
QuarkXPress (4.0 or earlier)
Pagemaker
InDesign

Files in any other formats may be acceptable, but we do not guarantee compatibility.

All artwork must be at least 300 dpi. Any fonts included must be converted to outlines. Any drawings, photos or other art that was imported (placed) must also be sent as a separate file and must meet the same guidelines as outlined above.

Due to the nature of ceramic colors used in the printing process PMS color matching is for reference only. An exact color match cannot be guaranteed.

Files can be sent on CD or e-mailed in either Mac or PC format. In each case a printed copy of the artwork should also be provided. ZIP and JAZZ disks are not accepted.

We reserved the right to determine if the art submitted is camera-ready. Artwork must be clean, sized at 100% and require no touch-up or alteration. Multi-color designs must be color separated, black and white art.

Avoid designs that include halftones (gray dotted areas) or very fine lines. Fine lines or halftones may look spotty or weak.

Halftones: 0–30% screens will be lost. 30%–80% is the optimum range for halftones at 45–60 dots per inch (DPI). 80%–100% screen patterns will fill in.

Lines: Thin lines may break or disappear. Lines bolder than .75 points are acceptable.

Any artwork submitted will be accepted with the assumption it is in compliance with all laws regarding copyright, trademark and patent protection. Kambar Industries disclaims all liability for compliance with these laws in connection with customer supplied art.

ORDERING

We acknowledge all orders within three working days. Please examine promptly as your order will be produced and invoiced as acknowledged.

All orders should contain specific instructions regarding layout, size, typestyle, etc. Providing a complete order with camera-ready art will ensure fastest turnaround. Call backs for clarification or approval may delay an order.

In all cases, without clear specific instructions to the contrary, we will use our best judgement as to the size, placement, layout and color of all imprints.

Standard turnaround time for most products is three weeks after customer approval of art or speculative sample. Additional production time may be necessary during months of peak volume or for designs requiring special processes.

We cannot guarantee the exact quantity ordered. All orders may be shipped as much as 10% over or 10% under the quantity ordered. Exact quantity shipment are available for an additional charge.

PRICING

MINIMUM ORDER: 144 pieces per item—288 pieces on some items. Less than minimum: Add 10 percent.

SCREEN CHARGES: Each color incurs a screen charge. Screen and set-up charges are per color with minimal art. Art and set-up charge is a one time charge. No screen charges for the same artwork on the same item if reordered within 2 years. Color matching is not guaranteed on reorders.

NO CHARGE for artwork on stock designs.

DECALS: For most items imprints of more than two colors require a decal. Minimum order for decals is 500 pieces

per size decal: Small (shot glasses, bells, etc.), Medium (mugs, ashtrays, tumblers, etc.), or Large (plates, etc.).
WRAP DESIGN OR TWO-SIDED DESIGNS DOUBLE THE PRICE

ADDITIONAL CHARGES

Some processes, materials or steps required to produce an order to acceptable standards may incur additional charges.

ART CHARGES: Orders requiring more than minimal art time will incur additional art charges. For an additional charge our art department can create custom designs, logos, and/or artwork. Designs requiring an extensive amount of artist time, such as converting a photograph or toned copy to a line drawing necessary to our printing processes will incur additional charges.

COLOR CHANGE: Changes in imprint color on the same product of a different color incurs an additional charge. The minimum quantity per color per item is 144.

NAME CHANGE on artwork.

SPECULATIVE SAMPLES: Pre-production samples incur all charges of a full production run.

GOLD/SILVER: Additional charge per size, Small (shot glasses, bells, etc.), Medium (mugs, ashtrays, tumblers, etc.), Large (plates, etc.)

TRUCK SHIPMENTS: Additional charges per pallet.

SHIPPING

F.O.B. point upstate eastern New York. All orders are shipped F.O.B. freight prepaid and added directly to your invoice. All orders will be shipped by motor freight or UPS depending on destination and weight of the shipment. Freight estimates provided as a service by us cannot be guaranteed. Without specific instructions we reserve the right to ship by the method we deem most suitable.

No C.O.D. Shipments.

UPS Shipments: Additional packaging and handling is required for all UPS shipments. All orders shipped via UPS will be charged a per-carton repackaging charge.

Customers should inspect all cartons upon delivery. All claims for breakage should be filed with the trucking company.

No return will be accepted without prior approval.

Kambar Industries' responsibility ceases after shipment is accepted by the shipping company. Many things can happen in transit. If we ship on the requested ship date, we feel morally and legally responsible that we have fulfilled our contract. Any returns or refusals are the responsibility of the customer.

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